AllianceFrançaise
Albury-Wodonga Inc

COMPLAINT FORM

Alliance Française Albury-Wodonga (AFAW) has been teaching French in the Albury-Wodonga region since 1997. It is part of the vast international Alliance Française network.

To maintain our standards and quality approach, we welcome any complaints or concerns you may wish to express.

We invite you to complete this form and return it by e-mail to enquiries@afalbury.org.au

Who is submitting the complaint

Surname: .....

First name: .....

Date: .....

Email address: .....

Telephone number: .....

Your status (student, teacher, committee member, ordinary member, other):
.....

What is the subject of the complaint

o Reception/Administration

o Classes/Teaching/Learning

o Ethics/Behaviours

o Other (specify): .....

Description of your complaint (Explain the problem you have encountered)

Have you taken any actions to resolve the issue? If so, please include a brief description of the steps you have taken.

What resolution are you seeking?

Alliance Francaise Albury-Wodonga

Email: enquiries@afalbury.org.au

ABN 72 586 279 158